



LENTOR AMBULANCE PTE LTD

51 Lentor Avenue, Singapore 786876 Fax: 6250 2900 Tel: 6100 1777
Co Reg. No.: 200511954H GST Reg No.: 200511954H



Terms and Conditions for Online Booking

Please note the following Terms and Conditions:

1. On-line booking is suitable for Non-Emergency Ambulance or Medical Transport Service only. **For Emergency Ambulance Service, please call 995.**
2. Upon making a booking, you agree to allow a 30-45min waiting time.
3. All bookings are subject to availability of ambulances.
4. In the event that no ambulances are available at the required time slot, we will recommend the next earliest time slot at least 1hr prior to the timing required.
5. If the alternative time slot is not acceptable and caller decides to cancel the booking, we will provide a full refund if payment has been made. We apologize that we will not be responsible to find another provider or alternative transport options. We will also not be responsible for any further claims arising from this booking or cancellation.
6. Please feel free to contact our **24hrs Hotline 6100 1777** if you need any clarifications.

Lentor Ambulance reserve to right to change any of the above Terms and Conditions without prior notice.